



All Sectors

Fraud Alert - 0018 - 17/18

Subject: Bogus Royal Mail Delivery Cards

To: All Staff

Background:

The following information has been received via Action Fraud :

Residents are being warned about 'something for you' cards arriving through letterboxes designed to look like they have come from Royal Mail. The cards which lack the Royal



Mail logo look almost identical to the 'something for you' slips that are posted through homes when a delivery can't be made. To organise a redelivery the cards urge recipients to call a 0208 number, which is not registered to Royal Mail. After ringing the number the automated message asks for your details and consignment number.

The Royal Mail security team is looking into this incident as a matter of urgency. Staff should check delivery cards very carefully to ensure they are genuine, and remain vigilant. Missed delivery cards have been around for a while and come in different formats. If in doubt, do not call the number provided, give your card details or personal information and get in contact with Royal Mail.

Action Required:



For Action

Staff should also consider whether they are expecting a delivery from the company named on the card.

If in doubt, do not call the number provided, give your card details or personal information.

For further information or advice about any of the issues raised in this Alert please contact Jonathan Gladwin, Head of Fraud Intelligence:

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