

## Expanded JET service nears completion

The expansion of the Joint Emergency Team (JET) following an extra £3.5 million investment is nearing completion.

The money is being spent on 20 additional JET Practitioners, an expanded triage team and 40 integrated care workers to look after people at home.

- The **JET Practitioners and triage team** has nearly been permanently recruited to. The few remaining vacancies are being covered by bank and agency staff while further recruitment takes place
- More than half of the **40 integrated care workers (ICW)** have been recruited. The remaining 13 vacancies are being covered by bank and agency staff, but it is expected that these posts will be permanently filled by early 2018.

JET is an urgent response service that supports people over the age of 65 or those with long-term conditions in their home environment when they become very unwell and need urgent care, but do not need to go to hospital.

When patients are referred to JET to prevent an unnecessary admission into hospital and following a clinical assessment, the team can access up to two weeks ICW support to help people recover and promote self care.

To refer call 0300 123 996 (7am-8pm, Monday to Friday; 7am-6.30pm, Saturday-Sunday). The expanded service will also begin full weekend staffing next year, which means that triage will operate 7am-8pm, 7 days a week.

## Referral criteria

- Any patient over 65 years old
- Registered with a Cambridgeshire or Peterborough GP
- Living in their usual place of residence
- The service is happy to discuss referrals of patients under 65 years old with a long-term condition if they meet the referral criteria.

## How we can help

- Falls
- Reduction in mobility
- Acute exacerbation of chronic health issues such as COPD and Parkinson's disease
- Simple chest infections and UTIs (not requiring IVs)
- Acute wound care (not requiring stitching)
- Urgent equipment needs – assessment and provision
- Access to step up beds in community hospitals.

## Where we cannot help

- Acute medical emergencies such as CVA, MI, GI Bleed, acute abdomens, seizures or head injury
- whilst taking warfarin
- Fractures
- Falls where a referral to the JET service is inappropriate
- Intravenous fluids or antibiotics
- Social care crisis (with no health needs)
- Acute mental health needs including drug and alcohol misuse.