

Next Generation Technology Project

Communication for Professional Referrers

The Next Generation Technology Project is a trial of an intelligent Lifeline called the Care@Home Pro in the Cambridgeshire and Peterborough areas. The Technology Enabled Care (TEC) Team is seeking referrals for people to participate in the 12 month trial. The Care@Home Pro <http://www.essence-grp.com/smart-care/care-at-home-pro> offers some additional **features** compared with the current standard Lifelines:

- Provides continuous monitoring data
- Uses artificial intelligence to establish norms for daily living activities
- Triggers an activation when there is a significant deviation from the norm in addition to the usual 'help' button
- Informal carers can have an app on their smart phone for 'welfare look up'

It is anticipated that the main **benefits** are:

- Early identification of changes in ADLs
- Instigation of earlier interventions that can be shorter and simpler
- Promote self-help services and increased use of prevention interventions
- Increased sense of safety and security, maintaining independence and wellbeing
- Increased information and support for informal carers, particularly with access to the Enhanced Response Service
- Potential to avoid Ambulance calls, A&E attendance and hospital admissions
- Postpone the need for long term social care packages or residential care

Referrals should be made for people who live alone, and do not have a Lifeline already, but who might need to summon practical assistance at any time of the day or night. Referrals can be made to TEC by completing the online referral form:

<https://www.cambridgeshire.gov.uk/form-73/>

Referrals can commence from 10th December 2018. The trial aims to install 180 Care@Home Pro units between the start of January and end of March 2019. Please ensure the service user has consented to the referral and is aware that there will be an evaluation during the trial. The installation of a key safe and the first 6 weeks are free, but after this the service user would be charged £2.20 per week to cover the Cross Keys Telecare Call Centre monitoring charge. An **independent evaluation** will compare the outcomes and benefits between the standard Lifelines and the Care@Home Pro.

For **further information** contact Jane Crawford-White, Service Development Manager on jane.crawford-white@cambridgeshire.gov.uk