

### Useful contacts:

- **CAMBS IDVA OFFICE:**  
01480 847718
- **PBORO IDVA OFFICE:**  
01733 863183
- **CAMBS MARAC CO-ORDINATOR:**  
01480 847717.
- **CAMBRIDGE WOMEN'S AID  
OUTREACH:** 01223 361214.
- **FENLAND/HUNTS/EAST CAMBS  
OUTREACH:** 07787255821
- **COUNTYWIDE ISVA SERVICE:**  
<http://www.caprccp.org.uk/>

#### **CHILDRENS SOCIAL CARE**

Cambs 0845 045 1362  
Peterborough 01733 864180

#### **ADULTS SOCIAL CARE**

Cambs 0845 045 5202  
Peterborough 01733 747474

#### **CAMBRIDGESHIRE POLICE**

24-hour non-emergencies: **101**

#### **NATIONAL DOMESTIC VIOLENCE HELPLINE**

Freephone **0808 2000 247**

**MEN'S ADVICE Line** Support for male  
victims **0808 801 0327**

**GALOP** Support for LGBT victims  
**0800 999 5428**

**RESPECT** Advice, information and support  
to perpetrators  
0808 802 4040

#### **CITIZENS ADVICE**

[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)  
[www.adviceguide.org.uk](http://www.adviceguide.org.uk)

For further information please see our  
website [www.cambsdasv.org.uk](http://www.cambsdasv.org.uk) or  
contact:

#### **Simon Kerss**

Cambridgeshire Domestic Abuse and  
Sexual Violence Partnership Manager.  
Tel. 07789920401  
[Simon.Kerss@cambridgeshire.gov.uk](mailto:Simon.Kerss@cambridgeshire.gov.uk)

Or

#### **Deirdre Reed**

IDVA Manager/MARAC chair.  
Tel. 01480 847651  
[deirdre.reed@cambridgeshire.gov.uk](mailto:deirdre.reed@cambridgeshire.gov.uk)

## **An introduction to the Cambridgeshire & Peterborough Independent Domestic Violence Advisory Service (IDVA Service)**

### **Information leaflet for professionals**



**Cambridgeshire  
& Peterborough**  
Domestic Abuse & Sexual  
Violence Partnership

## What is domestic abuse?

Any incident or pattern of incidents of controlling, coercive or threatening behaviour, violence or abuse between those aged 16 or over who are or have been intimate partners or immediate family members regardless of gender or sexuality. This can encompass but is not limited to the following types of abuse:

- psychological
- physical
- sexual
- financial
- emotional

Anyone can experience domestic abuse regardless of age, gender, race, ethnic or religious group, class, sexuality, disability or lifestyle.

## Who are we?

Independent Domestic Violence Advisors (IDVA's) provide an independent service offering crisis (short term) intervention and support to high risk victims (scoring 14 or over on the CAADA DASH Risk Indicator checklist, or on professional judgement of high risk).

The IDVA team are based at the Multi Agency Safeguarding Hub (MASH) at Godmanchester and at the Victim's and Witness Hub in Peterborough.

## What does the service offer victims?

The IDVA team work across Cambridgeshire and Peterborough.

There are also specialist IDVA's that cover Cambridgeshire only and take referrals at all risk levels:

- Young people 13-19 years. The YP IDVA also works with young people up to age 25 where they have a diagnosed learning or physical disability or mental health issue, or where they are ex-LAC.
- Victims and survivors from Eastern European A8 countries.
- Victims and survivors whose referrals come from Health Professionals. The Health IDVA is based at Addenbrooke's Hospital and takes referrals from hospital based services and midwifery across Cambridgeshire.

## IDVA's are able to:

- Talk through clients' options and give information to help them make decisions;
- Advocate with other partner services on behalf of their clients, such as housing.
- Assist with personal safety planning for clients and their children in order to reduce risk;
- Support clients through the civil and criminal justice system.

## How do I make a referral?

IDVAs are able to offer advice to professionals on risk and services. The Service does not accept self referrals, only via professionals. If you are unsure always ask us for advice.

**IDVA Enquiries for professionals:**  
**01480 847718 Cambridgeshire**  
**01733 863138 Peterborough**

## What is a MARAC?

MARAC is a multi-agency risk assessment conference that is held daily to review the most high risk DV cases. Cases that require a full multi-agency discussion are taken forward to the weekly MARAC Plus meeting. Referrals to MARAC should be made by use of the CAADA DASH; the threshold for MARAC is 14 ticks on the DASH but evidenced professional judgement is vital. Professionals can refer by using the CAADA-DASH questionnaire Risk Assessment tool. This will assist them to measure current risk.

The form can be downloaded from our website at

[http://www.cambsdasv.org.uk/website/downloads\\_and\\_resources/1/96816](http://www.cambsdasv.org.uk/website/downloads_and_resources/1/96816)

Although preferable, consent is not needed for referral to MARAC. Referrals can be made to the MARAC Coordinator via: [idvas@cambs.pnn.police.uk](mailto:idvas@cambs.pnn.police.uk)

**Tel. 01480 847718 for help or advice regarding MARAC referrals.**

## Peterborough Children's Service

Peterborough has a service for children and young people who have been the victim or exposed to a domestic abuse incident and who are being supported through Early Help.

Referral is via professionals only through the three locality based Multi-Agency Support Group (MASG) panels. Requests for cases to be heard at MASG is through the use of the Peterborough City Council web-based Early Help Module.