

Clarkson Practice - PATIENT CONSULTATION MEETING
Date: 5TH February 2019

Present: Alan Ball (Managing Partner Octagon) Dr Evgenia Clitheroe (Partner Clarkson) Dr Rebecca Smith (Partner Clarkson) Mrs Suzanne Hurst (PM Clarkson)

42 Patients from the Clarkson Practice

The Partners welcomed the Patients present and thanked them for attending the meeting

Suzanne introduced the Partners, and Alan Ball from Octagon and explained the format of the meeting

Dr Clitheroe detailed the reason for Clarkson looking to merge with Octagon, the changes in the NHS and the challenges of the Practice and the fact the Practice was close to not being viable for the future with the pressures of the partners.

Alan Ball presented the history of Octagon, the current Practice members and the proposal for the merger of Clarkson with Octagon.

The floor was opened to questions.

As from the previous meeting, a lot of questions related to the ability to get appointments and alan ball explained the investment in new ways of working with e-consultations and telephone systems.

Patients asked if more money from the government would be made available to Octagon. Alan Ball advised that Octagon was working with the local commissioners to be able to provide more services to its Patients and this would include Clarkson and other Practices looking to join

Patients asked if they would be able to visit other Practices in Octagon if an appointment was available and that Practice and alan Ball confirmed that they would.

Other questions raised were generally about specific Practice experiences and not Octagon relevant. The mood of the Patients was positive and they had heard good reports of Octagon from friends in Peterborough

The meeting started at 18:30pm and concluded at 17:20pm