

Alternative formats

English

If you would like this information in another language or format please ask us.

Polish

Jeżeli chcieliby Państwo uzyskać informacje w innym języku lub w innym formacie, prosimy dać nam znać.

Portuguese

Se deseja obter informação noutro idioma ou formato, diga-nos.

Urdu

اگر آپ کو معلومات کسی دیگر زبان یا دیگر شکل میں درکار ہوں تو برائے مہربانی ہم سے پوچھئے۔



Directions to the service

By bus

Bus routes that stop at the City Care Centre are Citi 2, 9 and X4.

See www.peterborough.gov.uk/transport or call Traveline on 0871 200 22 33 (10p per min) for the latest information.

Walking

The City Care Centre is a 15 minute walk from Queensgate bus station.

Cycling

Covered racks for 16 bicycles.

Parking

Barrier parking for 82 spaces is available for visitors in front of the City Care Centre. You pay at the car park payment machine located inside the main entrance before returning to your vehicle.

Disabled parking

Designated parking bays for blue badge holders are located by the main entrance.



NHS Phlebotomy Service in Peterborough

Patient advice leaflet



Cambridgeshire and Peterborough Clinical Commissioning Group provides a phlebotomy (blood-taking) service at the City Care Centre on Thorpe Road in Peterborough.

Who is the service for?

If your GP or practice nurse decides you need a blood test, in most cases this will either be carried out within your GP practice, or if you are referred for an outpatient appointment, then at the hospital. **If your practice is not able to provide this service, they may refer you to the phlebotomy service at the City Care Centre; your practice will tell you where you will need to go.**



When is the service available?

The service is located within the City Care Centre on Thorpe Road in Peterborough. It is open Monday to Friday, from 8.00am until 2.30pm.

Please note that 8.00am to 9.00am is targeted at those people who need to go on to work, or who are taking relatives and then need to go on to work.

This is a drop-in service – **no appointment necessary.** If you are a regular attender the staff will advise on best times to attend to minimise waiting.

Glucose Tolerance Tests

If you have been sent for a Glucose Tolerance Test you need to attend at **8.00am on Monday to Thursday** (not Friday). This test may take two hours. You should have fasted since the evening before (nil by mouth; only water allowed in the morning).

What you need to know about the service

The team is friendly and efficient, and are used to taking blood even from people where there has been difficulty in the past. There is a queuing system to help to minimise waiting, and an area where you can take refreshments if the wait is longer than planned.

What do you need to bring?

You must bring blood request forms from your GP practice. Blood tests cannot be carried out without the forms and staff at the City Care Centre cannot generate these forms.

Blood samples need to be transported to a lab on the day they are taken, and your GP will be notified of the results 3-5 working days later. The last blood courier transport leaves at 2.30pm.

For further information:

Contact the Patient Experience Team:

Cambridge: 01223 725588
Peterborough: 01733 758584
FREEPHONE: 0800 279 2535
(24 hr answer phone outside of normal hours)

Email: capccg.pet@nhs.net